

Hello,

I hope you all are doing well and taking care of yourselves. I am reaching out to you to let you know that our office is now open for routine dental care. We will be working diligently over the next few weeks to reach out to those patients whose appointments were cancelled during the last few months of closure. If we are not able to reach you by phone, please give our office a call so that we can help reschedule your visit. Please keep in mind that we are taking every precaution necessary during the pandemic and I would like you to know what to expect when you arrive to an appointment at our office.

- Upon entry to the office, a touchless temperature screening will be completed. If your reading is too high, we will have to reschedule your appointment for a later date.
- After the temperature screening we will ask you to thoroughly wash your hands with soap and water for 30 seconds prior to seating.
- Face masks will be required on entry and must be worn during check in and check out. Once in the dental chair and treatment is about to begin, facemasks can be removed.
- Additional personal protective equipment will be worn by the staff during your visits including gowns, plastic face shields, N95 and surgical masks and gloves.
- An extraoral vacuum device will be used to capture aerosols when aerosol generating instruments are being used.
- As before, treatment rooms will be thoroughly sanitized with disinfectant and all instruments sterilized according to CDC and ADA guidelines after all visits.
- At the end of your visit, masks will need to be put back on and we will ask you to again thoroughly wash your hands prior to checking out.
- Please note that we will be limiting social contact including handshaking and masks will be worn by staff at all times.
- We are increasing the length of normal appointment times for each visit. This will prevent overlap between patients and minimize contact with others. This means it will be important to arrive **on time** to your appointment. This also means we will be seeing fewer patients per day so **if you need to cancel an appointment it must be done with 48 business hours to avoid a late cancellation fee of \$80.**

We appreciate your understanding and compliance with these extra precautions. Our goal is to keep everyone safe and healthy. We look forward to seeing you!

Best,

Dr. Thomas